

Testimonials . . .

“My family and I want you to know how appreciative we are to have had you all assisting us for the last few weeks of Mom’s life. We admire your compassion and dedication to your patients and their families. Honestly though, words cannot fully express our gratitude for each and every one of you! You are all very special to us.”



“My father was admitted to [the hospital], and it became apparent that he was critical. Nursing home care was the first suggestion we were given, and that was really breaking our hearts, but the next day hospice care was an option. Only one of my sisters was able to be there to help my Mom through this (we are from New Jersey). My sister has told us how amazing your staff was and the care and comfort they gave my Dad as well as the support they provided to her and my Mom was outstanding. We were very comforted by the fact that someone would stay with my Dad till the end so he would not be alone and he could die with dignity. Thank you so much for all you do for all people in this situation. You are very special people!”



“Thank you very much for your compassion, guidance and caring, not only for our Mother, but also for us, her children. We can never “Thank You” enough. Your professionalism and genuine caring and help is greatly appreciated forever.”



“I cannot tell you in words what your support has meant to me. My sister was a joy. I loved her very much. Because of your help, I will always remember this time as a blessing. Thank you.”



“Three weeks ago today, my father died at your Hospice of Citrus and the Nature Coast [Hospice House]. He entered the facility from a hospital, after falling and breaking a hip and having surgery. My family was prepared to find a rehabilitation facility for him, but instead, three days after surgery we found ourselves looking for a hospice facility. With the help of my father's legal guardian and your administration, we found your facility.

From the time the EMTs entered my father's hospital room and as gently as possible moved my father to the ambulance, I knew we had made the right decision for him. Driving up to the facility behind the ambulance, I was struck by your pretty gardens and building with the welcoming benches outside.

The administration staff put me immediately at ease, answering my questions and offering their assistance and understanding that I needed then. The chaplain was able to have a priest at my father’s side within an hour or so to give him absolution and last rites.

My father’s room was spacious, comfortable and quiet. Within a very short time of arriving, he was relaxed, peaceful and most importantly without pain. All of the many day and night nurses and aides were courteous, respectful and caring. My sister, brother and I, along with three home care workers who knew my father and stayed with him so he was never alone, were always welcomed by everyone. Your amazing chef and staff made sure that no matter who was with my father was offered breakfast, lunch and/or dinner. We were checked on often to make sure that we had whatever we needed. It was a relief not to worry about food, what to eat or where to go to get it. Being able to be with my father 24/7 meant we had time to relax there or at home and came and went as each of us needed.

My father went to sleep on Monday and never woke up, but the nurses had told us to talk to him and about him, as hearing was the last sense to leave. My family, his home aides, the staff members from his residence, always there, who came to visit, had days to be with him, tell stories about him and what made him so special to all of us. That was definitely one of the most precious experiences I have ever had, and I will be forever grateful to your staff and facility for giving that to me and all of us who loved my father.

Please convey to, or share this letter with your hospice staff, my family’s and my sincere thanks and gratitude for all that they did to make our last days with our father as happy and peaceful as they could have been.”



“I want to thank Hospice and all of the nurses that attended my wife during her last illness. They all were very professional and so kind and gracious that they were almost like part of the family. Thank you so much for your help during this difficult time.”



“Thank you so much for your excellent care of my mother. Your care helped our family feel at ease when we could not be with her. We are especially grateful for the care team’s willingness to hold the phone to Mom’s ear in her last days. Several far-away family members were able to say their goodbyes with love, knowing that Mom seemed to respond to their voices. Your offers of support since her death are appreciated. We are doing fairly well, though we miss her terribly. Again, thank you for your care of Mom & us at such a difficult time.”



“Thank you for the most excellent care you gave to my sister-in-law, who had been a patient at your facility here from November 2016 and also the last week of March 2017. We feel she got the best care from you and also with home care. We will give you a high recommendation. God bless.”



“My siblings and I would like to send this letter and express our sincerest thanks, appreciation and gratitude to your hospice nursing staff members who assisted in the care and treatment of our beloved mother. Their care, kindness and professionalism brought great comfort to us during this extremely difficult time.”



“On behalf of the family, I want to express our great appreciation for the care and support you have provided. Each of you has had such an important role in assisting us over time – and your kindness and dedication are so appreciated. Warm regards and best wishes to you all.”

