

# Testimonials . . .

*“Just a note to thank all of you for the kindness extended to both Darius and our family while you cared for us. We had been having a very difficult time prior to your coming, and you helped us get through events that we would not have survived without your care and keeping. You all raise nursing to a higher level, and I know Darius appreciated the care you gave him as well. We will always struggle through the loss of such a young, vibrant, kind soul as he was, but you made it as dignified and comfortable as it could have been. We will also always remember each of you and your love and support as well as your nursing ability.”*



*“We wish we could individually thank all of the people who helped us and provided compassionate and expert care for Louise. All of you were a wonderful resource in a stressful time.”*



*“We would like to express our sincere thank-you for all your hard work! Your staff went above and beyond any expectations we may have had with your assistance. You combined professionalism and personal care with ease while assisting the patient, our Dad, and the family; you covered every avenue! Our social worker, Melanie, was a breath of fresh air and, like all your staff, was obviously there to assist any way possible. The chaplain, Larry, was very accommodating as well. The case manager, Paul, was also awesome. Our nurses, Kathleen, Peggy, Tamara, Sharon, Holly and Sheila to mention a few, were excellent and hard working. While being very professional, they became part of our family, which made us more comfortable during this difficult time. Thank you so much, all of you, for your exceptional assistance in giving our Dad comfort and dignity during his passing, as well as your family support.”*



*“Thank you to all the wonderful nurses who came and took care of my husband. They were so very wonderful and caring. I do appreciate the excellent care given to him. I cannot thank you enough. What a special group of people, and I thank God for them. I feel very blessed to have hospice. Thank you.”*



*“The individual care and attention provided for my mother was nothing short of the biblical call for us to “love and serve our fellow man.” The journey I embarked upon on July 9th provided for me a transitional process like none other. I was able to attend to my mother’s end-of-life details without the anticipation and anxiety that one expects to encounter under those circumstances. You afforded me every courtesy, kept me informed and involved which, at this time, was extremely important. I was reassured that she was in the best of hands. I was able to more readily plan for the inevitable without the stress and worry of her suffering. The Lord certainly blessed me with the company of angels.*

*How do I adequately thank the staff of Hospice of Citrus and the Nature Coast for being there in my time of need? The countless and seemingly endless hours of personal care for days on end. How do you thank someone so committed to their calling that they are able to remain steadfast in their daily interactions while anguishing within because they recognize the signs of decline in one under their care? How do you thank an entire staff and on-duty nurses who put their own personal lives on hold to administer round the clock care for my mother? How do you thank them for sharing in your grief when that hour finally arrived, for handling the necessary arrangements, preparing and dressing your mother and remaining at her side until the funeral home arrived? Such commitment is truly GOD given and was a blessing to me.*

*The words ‘Thank You’ while certainly appropriate seem inadequate. How about: Thank You for helping my mother maintain her dignity and self-confidence at this all important juncture in her life. Thank You for evaluating her medication needs and providing the medications necessary to maintain her comfort. Thank You for bathing her when she wasn’t able to bathe herself. Thank You for the coordination between Care Team, physician and myself in establishing her personal plan of care. And probably most important of all, Thank You for providing “Hospice Comfort.” By that I refer to the physical, spiritual and emotional support needed to facilitate a natural and comfortable passing. The level of daily care did not go unnoticed and will forever be remembered in my heart.*

*When we made our decision to involve Hospice of Citrus and the Nature Coast, we left the hospital knowing that we had made the right choice. We have never for a moment regretted our decision. Joyce was blessed by the love, attentive care and compassion of all the Hospice Staff. Please accept my deepest appreciation and know that I, too, was blessed by that love, care and compassion. If anyone doubts the existence of Angels here on earth, they haven’t familiarized themselves with Hospice of Citrus and the Nature Coast; it’s filled with them. Please accept my humble Thank You!”*



*“Thank you so much for all of the care, comfort and support you provided Mary and myself. I could never have seen my Mom through her journey to God without all of you. Lisa, Kay and Pam were amazing with their ability to assess, come up with a plan and to execute the plan with such expediency. Mary was great at getting me the respite care I needed to go on. Jennifer and Maria were both someone to count on when I needed to call hospice. Michelle went the extra mile to get volunteers to me over a long period of time. Pastor Dan’s visits were a comfort to both of us. You truly are all angels of mercy.”*



*“We can’t say enough “thank-yous” for all your loving care that everyone showed during our special time with you. Had it not been for certain employees spending time and sharing stories, it wouldn’t have been possible. You were always available whenever we or Eddie needed something. You all took such good care of him. He loved you dearly and was made to feel safe and secure. Thank you for letting us be able to enjoy him living with us. Without you all, it wouldn’t have been possible. I’m sure many families still benefit from your special care. Bless you all for being such special, wonderful people.”*



*“It is with sincere gratitude that I write this note, to give thanks to this wonderful team that, with so much love and compassion, provided care for my aunt and mother. May God bless you all.”*

