

Testimonials . . .

“My 94-year-old mother is a patient who has had numerous falls as a result of her late-stage Alzheimer's disease. The care she receives from RN Paul and LPN Jessica is outstanding. Melanie, our social worker, is a gem. She is one of the most compassionate women I have ever met and really good at her job. Janet, Mom's personal care tech, is very skilled at her work and takes great care when bathing a frail lady. The caliber of the nurses who came to teach me how to manage my mom's pain and give me respite was top quality. They were all very reassuring to me and showed great compassion to my mom.”



“Thank you so much for the excellent, compassionate care of my Mom in October. You allowed her to ‘do it’ her way. Your support and understanding for both the patient and family are exemplary.”



“My family and I are so thankful and appreciate so much the services you provided to and for Russell and I during his illness and passing. I especially want to highlight Jovanne, the Social Worker. She was such a sweet and caring young lady doing all she could for us. She went above board helping to get Russell into [the nursing facility] where he was cared for so lovingly. Without Melissa and Wendy I would have gone crazy. They were there when I needed them no matter the reason. Russell really liked them both. Benjamin and Sherry did such a good job with Russ. He fought them sometimes, but they persevered and handed him very well with his bathing. To the telephone operators, kudos for being so polite and kind whenever I called, and it was a lot of times. To Hospice of Citrus and the Nature Coast, the biggest ‘Thank You.’” Everyone we had to do business with there was very professional and kind, and I couldn't have done without you. Our family is so grateful that people made donations to your organization as we had requested. May God continue to bless all of you.”



“It is with a very grateful heart that I write . . .

Words cannot express what wells up within me when I think of my four months in Florida taking care of Ruben, my father-in-law, during his last days. The nurses and staff of Hospice of Citrus and the Nature Coast of Palatka were more than a support system to me. Yes, they were knowledgeable, helpful and professional, but they were more than that. The men and women who entered our home to serve our family were genuine, warm, sincere and caring. It was most apparent that this was not just a job to them, but a calling.

They listened to my tactical needs and schooled me in ways to help Ruben, but they did not stop there. They listened to my struggles, offered encouraging words. They assured me of my capability when I grew weary. Whether it was the pastor, nurse or caregiver who greeted me at the door, I was always met with an engaging smile and greeting. They lit up a home that was otherwise a dim and lifeless place.

Whenever I needed to call the on-call nurse or call the office, I was always received cordially and listened to intently. At all times I felt that I was not alone in the sometimes overwhelming task of taking care of my declining father-in-law.

Hospice was a Godsend! I cannot even imagine doing what I was able to do without their guidance and support. Your employees' mere presence, daily in our house, sometimes was what kept me going day to day. Knowing that they actually cared, and the wonderful ways they showed it, helped me face each day without a heavy heart.

Ruben was so well cared for! He, too, had his heart needs met as well as his medical and physical needs. The nurses, caregivers . . . everyone, was so respectful. They truly cared about Ruben as a whole person, not as a patient only. He was an intelligent and insightful man; he would not have fared well in an atmosphere of hypocrisy or coldness.

Ruben had complete trust in his caregivers, and felt secure in the care he was being given. It was a difficult time for him, a once strong and independent man. Banter and conversation was his way of dealing with it. Your workers were so personable and genuine. Ruben looked forward to each and every visit.

And the volunteers were SUCH a blessing to Ruben! He eagerly awaited visits from Denean and Tuff, and his weekly visits with Allen. All his life Ruben loved people, it was very difficult for him to be confined to a bed. Those visits meant the world to him and helped bolster his spirit.

I just can't say enough about your Palatka office and staff. What I can say is that Ruben and I would not have had the quality of life, and days of joy and laughter, the nights of comfort and surety that we had, if it hadn't been for them.

Knowing that my father-in-law's last months were as happy, as stress- and pain-free as they were gives my heart peace. I have memories of him smiling and laughing with your workers, of feeling the relief of the strain in my heart, and countless other moments that would not have been if not for Hospice of Citrus and the Nature Coast. These are the things that I am eternally grateful for.”



“Thank you all so very much for taking such loving care of my Daddy. I'll never forget all you did for him; I couldn't. You're in our prayers. It is a Gift what you all do!”



“Our family is very grateful to all of you for taking care of our father. Jennifer & Linda -- thank you for the respect that you showed Dad and for helping to maintain his dignity throughout his time with you; for your patience with all of the phone calls. Carl -- thank you for being so kind each time that we called in to check on Dad. Chef & kitchen staff -- you were all so sweet to take care of us, especially the night that we had our last family dinner. We could not have asked for a more compassionate group to care for Dad in his last days. Please know that what you do touches hearts profoundly. We appreciate all of you beyond words.”



“I have been blessed by your services during the passing of my husband. There was no service as no family members, and few friends were/are around to celebrate his life. The Celebration of Life on 16 October was the first chance I had to share and express my loss in a "formal" way, and for this I sincerely say Thank You! It was a lovely, inspiring, well organized and orchestrated event. The love and sincerity of all was experienced in the energy. It was also lovely to reconnect with the nurses and social worker and grief counselor who were there.”



“I just want to express my deepest thanks for all that you and those working with you did for Sylvia and I during her illness. It made a sad time in our lives much more bearable.”